Dustin M. Abrego

Cell: 248-921-4021 DustinMAbrego@gmail.com

EDUCATION

Masters of Science, Higher Education Leadership Northwest Missouri State University, Maryville, MO May 2015

Bachelor of Applied Arts, Broadcasting Central Michigan University, Mount Pleasant MI December 2012

LEADERSHIP EDUCATION EXPERIENCE

Veterans Academic Advisor

Lansing Community College, 2023-Present

- The Academic Advisor provides direct support in the development, progression, and completion of students' educational and career goals
- Provides academic, transfer, and career advising while supporting student success and program completion by creating "My Academic Pathways" (MAPs) with each student.
- Close collaboration with academic programs, student service departments and/or transfer institutions, coordinate programming and related activities for specific advising cohort groups.
- Academic Advisors will actively listen and respond to student needs to effectively connect them to other wrap-around services such as tutoring, success coaching, counseling, financial aid, etc.
- This position will support divisional, departmental, and campus-wide programs such as orientation, senior star day(s), transfer workshops, and other related campus events supporting student success, student persistence, and student retention.

Academic Success Coach

Lansing Community College, 2021-2023

- The Academic Success Coach is responsible for ensuring that assigned students receive persistent, proactive, individualized mentoring, academic coaching, and support throughout their enrollment in Lansing Community College.
- Coordinate comprehensive orientation of assigned students to LCC and the College experience.
- Initiate and maintain proactive individualized coaching, mentoring, and encouragement to assigned students to keep them engaged in successfully advancing their education.
- Monitor and track student progress toward completion of the student's goal (certificate, degree, or transfer) on a current or "real-time" basis.
- Proactively anticipate and detect ways in which specific support services can be
 utilized to assist assigned students in successfully advancing their education;
 identify appropriate interventions and promptly connect assigned students to
 relevant academic and community resources (e.g., tutors, academic advisors,
 financial advisors, professional counselors, social service agencies, employment
 resources, etc.) as necessary to assure academic persistence and success; monitor
 and track the efficacy of such resources in achieving individual student success and
 persistence, retention, and completion rates of assigned students.
- Monitor and track the efficacy of orientation, coaching activities, and campus and community support resources in achieving individual student success and persistence, retention, and completion rates of assigned students.

CEO & Head Coach

Abrego Performance LLC, 2021-Present

- Founded and served as the CEO and head coach of Abrego Performance LLC.
- Write op-ed articles on a monthly basis for ongoing leadership insights and a growing list of article subscribers.
- Work hands-on with clients in an aggressively priced 1on1 coaching.
- Serve as leadership liaison for several companies.
- Serve as the face of the company and manage all aspects of day-to-day and long-term planning.

- Built and maintained a strong network of industry contacts
- Proven track record of using research-backed approaches to help clients achieve their personal and professional goals.
- Guided clients through major life transitions while providing clarity, direction, and support.

•

Saxe Hall Residence Hall Director Central Michigan University, 2015-2021

- Dynamic knowledge of web-based programs, Microsoft Office/365, and e-mail.
- Develop and utilized hall opening/closing procedures.
- Maintain occupancy/roster and maintain key control/inventory.
- Maintain administrative and informational records.
- On-call/on-duty responsibilities as required supervise 24-hour coverage of area, provides crisis management support and intervention.
- Contributes to the development and facilitation of the residential curriculum.
- Hold staff accountable for meeting performance expectations, including responsibilities outlined in the residential curriculum.
- Fiscally responsible for hall operational and social university accounts.
- Interview, select, train, supervise, and evaluate Resident Assistants, Inclusion Assistants, Desk Managers and Desk Staff.
- Incorporate Community Standards philosophy into staff operations.
- Supervise staff with regard to the daily and long-term operation of the hall.
- Utilize departmental surveys and articulate data.
- Provide guidance on University policies and procedures.
- Work with students in developing floor/building communities conducive for high academic achievement.
- Educate staff and students to self-enforce policies and respect the rights of others through Community Standards.
- Establish a strong, positive learning environment within the Residence Halls and the University community.
- Provide leadership in developing programs directly related to underrepresented and diverse student populations.
- Provide training and resource information to staff and Hall Council leaders (Executive Board) in program development and implementation.
- Serve as a partner in the student's total development, by working closely with: Academic Advising and Assistance, Career Services, Counseling Center, Care Advocates, and Student Life.
- Utilize the discipline process to serve as an educational tool.
- Work collaboratively with the Office of Student Conduct and Office of Student Affairs.
- Initiate/Generate work orders for facility needs.
- Monitor all public area facilities, utilizing a damage control board/hall improvement committee as necessary.

Consultant for Leadership Institute Central Michigan University, Spring 2018

- Work collaboratively with graduate student staff to recruit student participants for leadership programs including the Ignite Leadership Cohort, Spark Leadership, and the LeaderShape Institute
- Assist with the delivery of the curriculum Leadership for Social Change, Purpose, and other Leadership Institute programs
- Coordinate faculty and staff from within the Leadership Institute and campus partners to deliver sessions of the Ignite Leadership Cohort
- Provide technical assistance related to the *Student Leadership Practices Inventory* (*sLPI*), the online tool used as the basis for the Ignite Leadership Cohort
- Collaborate with the Assistant Director/Leadership Institute to collect relevant assessment data; assist with program evaluation and assessment providing recommendations to enhance communications and advancing the university-wide model of leadership development

 Maintains records for all programs and resource materials including the number of attendees, satisfaction, and impact of service, i.e., return on investment, learning outcomes, etc.

Residence Life Facilities Coordinator Central Michigan University, 2018-2021

- Project management including reviews, alterations, improvements, design to be in line with University standards
- Facilitated the usage and onboarding training of Asset Essentials/ Dude Solutions facility management software
- Implemented strategic and campus-wide initiatives
- Coordinated purchase agreements with vendors
- Reviewed furniture purchase agreements and long-term usage scenarios
- Inventory control of the stock of furniture
- Stock, delivery, and planning of linen deliveries to be used for summer camps and conferences
- Comprehensive planning and initial implementation on the usage of Asset Essentials/ Dude Solutions maintenance cloud-based software
- Systematic onboarding training of Asset Essentials/ Dude Solutions software for the department
- Troubleshooting and coordination of Asset Essentials with Facility/Journeyman staff
- Policy planning and implementation of Asset Essentials for the department
- Facilitate the usage of Microsoft Teams for coordinating people and resources to plan
- Creation of dynamic Microsoft Flow and Power Apps for the use of facility overtime/vacation coverage.
- Reviewed resumes and conducted interviews for vacant Journeyman Building Maintenance positions.
- Worked closely with partners in campus Facilities Management, University Engineering, and Planning to ensure thoughtful and precise project management

RHD for Facilities Operations Central Michigan University, Summer 2017-2020

- Supervise Residence Life Moving Crew in day-to-day tasks in relation to facilities and operations of summer projects.
- Liaison between Camps and Conferences, Dining, and Residence Life.
- Approval and coordination of safety training and OSHA compliance for employees.
- Assist in coordinating move-in-day planning.
- Streamlined existing procedures regarding room inventories and facility overtime work requests.
- Coordinated purchase agreements with vendors
- Assisted in the coordination of fiscally responsible decisions for a budget of \$4 million

Orientation Mentor

Central Michigan University, Summer 2016

- Advised groups of 25-30 freshmen students.
- Met with parents and guests of students.
- Supervised two student mentors.
- Built class schedules for incoming freshmen students.
- Provided a welcoming experience for incoming freshmen and guests of students.

Forest Village Apartments Hall Director Northwest Missouri State University, 2013-2015

- Responsible for three on-campus apartment buildings and one community building and desk operation.
- Directly supervised student assistants that were responsible for building a community and enforcing policies on campus.
- Adjudicated and managed conduct for any discipline concerns that occur in the apartments and supervisor's area while the position was vacant.
- Tracked student staff programming requirements for building inclusivity.

- Managed and maintained a desk operation of 15-20 student employees that provided customer service and day-to-day operations of apartments.
- Provided training in the use of POS systems to run an on-campus convenience store.
- Hiring and interviewing or student staff and desk staff.
- Utilized EBI Education Benchmarking Information systems
- Utilized RMS, and RMS Mercury, Residential Management System
- Utilized File Maker Pro and navigation of software.
- Student Staff Training committee; lead of behind closed doors and winter training for 80+ student staff.

Presentations

- Abrego, D., Garcia-Linz, S., Taylor, F., Tarry, A. (2023, January). Same Team, Different Positions: Co-Authoring Student Success. Program presented at Professional Activity Days, Lansing, MI.
- Abrego, D. (2022, February). Mindfulness and Stuff. Program presented at Center for Teaching Excellence, Lansing, MI.
- Abrego, D. (2021, February). TLDR; Motivation. Keynote presented at Learning Communities Leadership Conference, Mt. Pleasant, MI.
- Abrego, D., Kappus, A., Sheufelt, A., Holtgreive, S., Morris, C. (2019, March).
 Developing a Comprehensive Campus Financial Wellness Network. Program presented at NASPA National Convention, Los Angeles, CA.
- Abrego, D., Kappus, A., Sheufelt, A., Wagester, K. (2018, June). Developing a Comprehensive Campus Financial Wellness Network. Program presented at co-located NASPA Closing the Achievement Gap: Student Success Conference/ NASPA Symposium on Collegiate Financial Well-Being, Columbus, OH.
- Abrego, D., Kappus, A. (2018, June). 30 Days to Launch: 4 Steps for Proposing a Financial Wellness Program. Program presented at co-located NASPA Closing the Achievement Gap: Student Success Conference/ NASPA Symposium on Collegiate Financial Well-Being, Columbus, OH.
- Abrego, D. (2018, March). Model The Way. Program presented at The Ignite Program Series with the Leadership Institute, Mount Pleasant, MI.
- Abrego, D., & Wang, B. (2016, June). Netflix and No Chill: Branching Out Your Free Time. Program presented at ACUHO-I National Convention, Providence, RI.
- Abrego, D., & Wang, B. (2015, November). Netflix and No Chill: Branching Out Your Free Time. Program presented at Connections Leadership Conference, Traverse City, MI
- Abrego, D. (2013, November). Mindfulness. Program presented at UMR ACUHO-I Regional Convention, Iowa City, IA.
- Abrego, D. (2013, September). Mindfulness. Program presented at Bearcat Leadership Training, Maryville, MO.

Teaching Experience

• Instructor, *CED 101* (Career Exploration), College of Education, Central Michigan University, a one-credit class for first-year students who have not signed a major, Fall 2016, Fall 2018

Professional Involvement

- Association of College and University Housing Officers International (ACUHO-I), 2013-2021
- ACUHO-I Housing and Sustainability Committee Member 2018-2021
- ACUHO-I Task Force: Examining RA/RD Position 2018
- NASPA: Student Affairs Administrators in Higher Education 2016-Present

Professional Development

Emergency Medical Services Program Advisory Board
 Emergency Medical Services DEI sub-committee
 2022-Present
 2022-Present

• LCC Connect: Student Success Scenario Show 2022-Present

• NASPA Conference on Student Success

• Men About Progress Advisor

2022

2021

•	Alpha Sigma Alpha: Beta Theta Chapter,	
	Social Responsibility Advisor	2017-2019
•	Financial Wellness Collaborative Steering Committee	2017-2021
•	NASPA: Student Affairs Administrators in Higher Education	2016
•	MHDSOA: Michigan Housing and Dining Conference	2016
•	Paraprofessional Recruitment Committee	2018-2021
•	Student Staff Training Committee	2013-2018
•	Assessment Committee	2015-2016
•	Professional Staff Recruitment Committee	2015-2016
•	Student Leadership Challenge Trained	2014
•	Alliance of Black Collegians Advisor	2013-2015

References

Direct Supervisor 2021-2023 SARAH GARCIA-LINZ Academic Success Coach Director Lansing Community College 517-483-1405 linzs@lcc.edu

Direct Supervisor 2010-2013, 2015-2020 GRANT SKOMSKI Assistant Director Residence Life Central Michigan University 989-621-8189 skoms1gg@cmich.edu

Supplemental Direct Supervisor 2017-2021 JOHN KASSUBA Assistant Director of Facilities for Residence Life Central Michigan University 989-305-5179 kassu1jp@cmich.edu

Indirect Supervisor 2015-2021 KATHLEEN GARDNER Director of Residence Life Central Michigan University 314-283-4023 gardn2k@cmich.edu